transPORT rail

transPORT rail, the rail traffic management system used in the Port of Hamburg, is an effective rail transport data interface between the railway undertakings (RU), the loading points and the HPA.

Our customer service will help you 24/7.

Support transPORT rail & Service Center
Hotline: +49 40 42847-1888
b-servicedesk@hpa.hamburg.de
kunden-hafenbahn@hpa.hamburg.de

Loading scheduling & manual data input
Tel.: +49 40 42847-3404
Fax: +49 40 42847-3478
support-vld@hafenbahn-hamburg.de

Support HABIS Zoll (HABIS Customs)
Hotline: +49 40 42847-2922
Mon - Fri from 9 am to 5 pm
support-hzo@hafenbahn-hamburg.de

Hamburg Port Authority AöR
Neuer Wandrahm 4
20457 Hamburg
Germany

HPA Hamburg Port Authority

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PORT IS WHAT WE DO

HPA Hamburg Port Authority

RAILWAY CONNECTION

Contact details of the Hamburg Port Railway

Network operations

Network Coordinator
Tel.: +49 40 42847-3476
Fax: +49 40 42847-3499
koordinator@hafenbahn-hamburg.de

Track Scheduling East
Tel.: +49 40 42847-3406

Track Scheduling West
Tel.: +49 40 42847-3408

Locomotive Scheduling
Tel.: +49 40 42847-3411

Emergency Reporting Centre
Tel.: +49 40 42847-3400
Mob.: +49 160 97429225

Transport processing

Notification of out-of-gauge loads and heavy-goods transport (14 days in advance):
aussergewoehnlicheSendungen@hpa.hamburg.de

Public Loading Tracks
Request for use: Please contact the Service Centre
Tel.: +49 40 42847-1888

Our Network Statement, track plans and further information can be found at:
www.hamburg-port-authority.de

Maintenance services

Freight wagon maintenance
Port Railway Workshop
Brandenburger Straße 19
20457 Hamburg
Germany

Tel.: +49 40 42847-4393
Fax: +49 40 42847-1511
hafenbahn-werkstatt@hpa.hamburg.de

Maintenance of railway facilities
Service sidings
Veddeler Damm 14 a/b
20457 Hamburg
Germany

Tel.: +49 40 42847-1834
Fax: +49 40 42847-4399